

Membership/Reverse Mortgage Application



Use this form to apply for a Reverse Mortgage and Gateway Membership.
Please email your completed form to lending@gatewaybank.com.au.

Important information: You will not be able to save partially completed forms.

Gateway Bank Ltd
ABN 47 087 650 093
AFSL 238293

Australian Credit Licence Number 238293

*Denotes mandatory field

Step 1 - Your Membership Number (if applicable)

Applicant 1*

Name*

Member No.*

Applicant 2

Name

Member No.

Step 2 - Tell us about the loan you need

☐ One Applicant*

☐ Two Applicants

For more than two applicants, please complete an [Additional Applicant*](#) form.
For Non Personal accounts, please contact Gateway.

☐ New Loan*

☐ Additional Loan (separate to existing loan)

☐ Increase to existing account no.

What is the purpose of the loan?*

☐ Home improvements and maintenance

☐ Repaying mortgage, credit card and other debts

☐ Everyday living expenses (rates, bills, expenses)

☐ Holidays and travels

☐ Motor vehicle repair or replacement

☐ Healthcare

☐ Permanent long term care

☐ Gifts to family or friends

☐ Other Please provide details:

Amount required*

\$

\$

\$

\$

\$

\$

\$

\$

\$

Total loan amount

\$

Initial draw down amount required at settlement

\$

Income Stream / Instalment Payments

☐ Tick if you would like to set up a regular income stream / instalment payment from your Reverse Mortgage

Frequency ☐ Weekly ☐ Fortnightly ☐ Monthly

☐ Quarterly ☐ Annually

Account Type ☐ Everyday Savings Account

☐ Edge Account

Amount per instalment: \$

www.gatewaybank.com.au

Step 3 - Tell us about you

Applicant 1

Personal Details*

☐ BorrowerTitle* ☐ Mr ☐ Mrs ☐ Ms ☐ Other

Full Name*

Gender* ☐ Female ☐ Male Date of Birth*

Residential Address*

Current Residential Address

Time at this address* YY MM

Mailing Address

☐ Same as residential

Contact Details*

Phone Email

Applicant 2

Personal Details*

☐ BorrowerTitle* ☐ Mr ☐ Mrs ☐ Ms ☐ Other

Full Name*

Gender* ☐ Female ☐ Male Date of Birth*

Residential Address*

☐ Same address as Applicant 1

Current Residential Address

Time at this address* YY MM

Mailing Address

☐ Same as residential

Contact Details

Phone Email

Step 3 - Tell us about you (continued)

Tax File Number or Exemption (new Members only)

 or ☐ Exemption

Please note: Collection of Tax File Numbers (TFN) is authorised by taxation laws. It is not compulsory to quote TFN but tax may be deducted from your interest if you do not quote your TFN or claim exemption. For more information, please contact the Australian Taxation Office.

Tax File Number or Exemption (new Members only)

 or ☐ Exemption

Please note: Collection of Tax File Numbers (TFN) is authorised by taxation laws. It is not compulsory to quote TFN but tax may be deducted from your interest if you do not quote your TFN or claim exemption. For more information, please contact the Australian Taxation Office.

Additional Details*

Drivers Licence
State / NumberMarital Status* ☐ Single ☐ Married ☐ De facto
☐ Separated ☐ Divorced ☐ Widowed

Additional Details*

Have you ever had any court judgements awarded against you?* ☐ Yes ☐ NoHave you ever been declared bankrupt?* ☐ Yes ☐ NoHave you ever had any credit defaults (including court judgements) recorded on your credit history file?* ☐ Yes ☐ NoAre you aware of information relevant to your application that hasn't been provided and could have an adverse impact on your financial circumstances?* ☐ Yes ☐ NoAre you aware of any future changes to your circumstances (including employment) which may affect your ability to meet your current and future financial obligations?* ☐ Yes ☐ No

If you selected 'YES' to any of the above, please specify details below.

Permanent Australian Resident* ☐ Yes ☐ NoAre you a resident for tax purposes of another country?* ☐ Yes ☐ NoNumber of dependants* Age of dependants

Additional Details*

Drivers Licence
State / NumberMarital Status* ☐ Single ☐ Married ☐ De facto
☐ Separated ☐ Divorced ☐ Widowed

Additional Details*

Have you ever had any court judgements awarded against you?* ☐ Yes ☐ NoHave you ever been declared bankrupt?* ☐ Yes ☐ NoHave you ever had any credit defaults (including court judgements) recorded on your credit history file?* ☐ Yes ☐ NoAre you aware of information relevant to your application that hasn't been provided and could have an adverse impact on your financial circumstances?* ☐ Yes ☐ NoAre you aware of any future changes to your circumstances (including employment) which may affect your ability to meet your current and future financial obligations?* ☐ Yes ☐ No

If you selected 'YES' to any of the above, please specify details below.

Permanent Australian Resident* ☐ Yes ☐ NoAre you a resident for tax purposes of another country?* ☐ Yes ☐ NoNumber of dependants* Age of dependants

Step 3 - Tell us about you (continued)

If we are not able to contact you, we will get in touch with the contact agent. No private information will be disclosed, and they cannot act on your behalf. This person should not be residing in the security property or a party to the loan.

Applicant 1

Emergency contact*

Title* ☐ Mr ☐ Mrs ☐ Ms ☐ Other

Full Name*

Gender* ☐ Female ☐ MalePhone number*

Email address*

Applicant 2

Emergency contact*

Title* ☐ Mr ☐ Mrs ☐ Ms ☐ Other

Full Name*

Gender* ☐ Female ☐ MalePhone number*

Email address*

Step 4 - Tell us about your property

Security Property

Name(s) on Title*

Property Zoning* ☐ Residential ☐ Commercial ☐ OtherUnit Number Street Number Street Name*

How many occupants other than the borrowers currently live in property?

Other Occupant 1 Name Other Occupant 2 Name Suburb/Town* State/Territory* Postcode* Estimated Value* \$ Relationship to Borrower Relationship to Borrower

Step 4 - Tell us about your property (continued)

Administrator or Power of Attorney details*

Complete if a Power of Attorney or Administrator is submitting this application on behalf of applicant.

☐ Admin OR ☐ Attorney

Title* ☐ Mr ☐ Mrs ☐ Ms ☐ Other

Email address

Full Name*

Phone

Gender* ☐ Female ☐ Male Date of Birth*

Are all listed Attorneys and Administrators aware of this Reverse Mortgage application? ☐ Yes ☐ No

Country of citizenship

Address

If not, please explain why.

Step 5 - Tell us about your work

Applicant 1

Employment Details*

☐ Full Time ☐ Part Time ☐ Casual
☐ Retired ☐ Contract ☐ Self Employed
☐ Other

Current Employment Details*

Occupation*

Name of current employer / business

Commencement date*

Applicant 2

Employment Details*

☐ Full Time ☐ Part Time ☐ Casual
☐ Retired ☐ Contract ☐ Self Employed
☐ Other

Current Employment Details*

Occupation*

Name of current employer / business

Commencement date*

Step 6 - Tell us about your financial position

If joint applicants are partners, you may combine assets, liabilities and expenses but base salary details must be specified separately.

Applicant 1 Name*

Relationship to Applicant 1

Applicant 2 Name

Statement of Financial Position*

Assets*	Description	Current Value
Home	<input type="text"/>	\$ <input type="text"/>
Other Property / Land	<input type="text"/>	\$ <input type="text"/>
Motor Vehicle(s)	<input type="text"/>	\$ <input type="text"/>
Savings	<input type="text"/>	\$ <input type="text"/>
Superannuation	<input type="text"/>	\$ <input type="text"/>
Home Contents	<input type="text"/>	\$ <input type="text"/>
Other	<input type="text"/>	\$ <input type="text"/>
TOTAL ASSETS		\$ <input type="text"/>

Liabilities*	Lender Name	Credit Limit(s)	Current Balance	Monthly Repayment	Cleared by new loan?
Mortgage(s)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Y <input type="checkbox"/> N
Other loan(s)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Y <input type="checkbox"/> N
Overdraft(s)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Y <input type="checkbox"/> N
Credit / Store Cards	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Y <input type="checkbox"/> N
Hire Purchase / Lease(s)	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Y <input type="checkbox"/> N
Other <small>e.g. SMSF loan, HECS</small>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="checkbox"/> Y <input type="checkbox"/> N
TOTAL LIABILITIES		<input type="text"/>	<input type="text"/>	<input type="text"/>	

Income*	Description	Gross per month	After Tax per month
Superannuation Income - Applicant 1	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
Superannuation Income - Applicant 2	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
Pension or Government Benefit	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>
Other Income <small>E.g. salary, allowances, part time or casual work.</small>	<input type="text"/>	\$ <input type="text"/>	\$ <input type="text"/>

Step 6 - Tell us about your financial position (continued)

Rental Income

Do not show property outgoings as an expenditure item, as gross rental income is discounted.

Investments

E.g. interest or dividends.

Other

TOTAL MONTHLY INCOME

	\$		\$	
	\$		\$	
	\$		\$	
	\$		\$	

Step 7 - Loan obligations and considerations

The below questions 1- 6 are to ensure you are aware of your responsibilities in regards to this loan.

Do you understand:

1. You may not allow any person (other than the co-applicant or other named occupants on this application) to permanently occupy the security property without our consent. ☐ Y ☐ N
2. The security property may not be leased, have changes requiring council approval or encumbered without our consent. ☐ Y ☐ N
3. As part of your Loan Agreement you will need to be in a position to ensure council rates, home insurance premiums and Strata levies will not fall into arrears in the future. ☐ Y ☐ N
4. You may be required to complete a questionnaire periodically and return it to us. This questionnaire will concern the condition of your security property, insurance, rates and occupancy. ☐ Y ☐ N
5. The loan balance will be due and payable when the last applicant no longer resides at the security property (this could be due to moving house, moving to a retirement village/aged care facility or death). ☐ Y ☐ N
6. If you wish to transfer the loan to a new property, it will be subject to Gateway Bank's loan approval, criteria, terms and fees and charges may apply. ☐ Y ☐ N

The below questions 7-10 are to confirm you have considered the personal impact of taking out a Reverse Mortgage, both now and in the future.

7. At Gateway, we want to ensure that a Reverse Mortgage is right for you and you have considered all the options when making the decision to take this important financial decision. Have you considered other options? These may include downsizing, using other assets, taking out alternative finance such as a home loan or the pension loan scheme? ☐ Y ☐ N

If no, why not? Please provide details.

8. Have you considered whether taking out this loan will have an impact on any Government income support payments, benefits, or entitlements you may receive now or in the future? ☐ Y ☐ N
☐ No impact

If there is an impact, please detail below.

9. A reverse mortgage is a long-term financial decision that may impact your overall financial situation. Therefore, Gateway strongly recommends that you discuss this with your family. Have you chosen to involve your family in your decision making process? ☐ Y ☐ N

If no, why not? Please provide details.

Step 7 - Loan obligations and considerations (continued)

10. Do you understand the set up costs and other fees that may apply over the course of this loan?

☐ Y ☐ N

Future Needs

Drawing all or the majority of your entitlement at the outset may impact your ability to meet possible future financial need or objectives. These questions are to ensure you have considered what you may require funds for in the future. This could include medical costs, in-home care or residential aged care.

The reverse mortgage projections that have been provided to you are intended to provide you with a guide only of how the reverse mortgage may effect the equity in your property.

We encourage you to review all these questions carefully. More information on aged care can be found at www.myagedcare.gov.au or your nearest Centrelink office.

11. Please detail your future financial needs and objectives in taking this reverse Mortgage. This could include property maintenance, in-home care, residential aged care, medical costs, funeral costs, retaining equity in your property and leaving an inheritance.

Step 7 - Loan obligations and considerations (continued)

12. If the reverse mortgage is to provide expense support or an ongoing income stream, please provide details of the expected timeframe of these payments. .

13. **ONLY APPLICABLE IF THE REVERSE MORTGAGE INCLUDES GIFTING:** If the purpose of this loan is for gifting, independent financial advice is required, please confirm that you have taken independent financial advice and discussed the gift with your child/children or beneficiaries?

☐ Y ☐ N

If no, why not? Please provide details.

Do you understand:

14. Drawing all or the majority of your entitlement at the outset, or increasing the size of your loan, may reduce your ability to apply for additional funds, move to another property or aged care facility in the future?

☐ Y ☐ N

15. What compounding interest means and the effect on your loan balance and the equity of your property when it is sold?

☐ Y ☐ N

Step 8: Choose your Accounts and Services

Select Your Additional Account/s (optional)

- ☐ Everyday Savings Account
- ☐ Edge Account

Select Your Service/s (optional)

- ☐ Online Banking ☐ Telephone Banking
- ☐ Visa Debit Card linked to: ☐ Everyday Savings Account OR ☐ Edge Account OR ☐ Reverse Mortgage

Identification - Applicant 1

Please nominate a password/s to quote over the phone for identification purposes.

(Applicant 1)

Nominated Password

Please provide identification documents for each applicant as outlined in Step 9.

Identification - Applicant 2

Please nominate a password/s to quote over the phone for identification purposes.

(Applicant 2- if applicable)

Nominated Password

Please provide identification documents for each applicant as outlined in Step 9.

Method of operation

Note: Each signatory is separately authorised to operate the account unless specified below. Online Banking and a Visa Debit are *not* available on accounts where more than one signature is required.

- ☐ Other - please specify

Step 9 - Important Information, Membership and Acknowledgements

Permission to obtain and disclose credit and personal information

1. What information can be used and disclosed?

The Privacy Act allows **Gateway Bank** ('we', 'us', 'our') ACN 087 650 093 to use and disclose **personal information we collect** about you for the primary purpose for which it was collected and for related secondary purposes that you would reasonably expect. In connection with providing credit to you, personal information may include **credit information** such as:

- details to identify you and verify your identity, such as your name, sex, date of birth, current and 2 previous addresses, your current and last known employer, and your driver's licence number
- the fact that you have applied for credit and the amount or that we are a current credit provider to you, or that you have agreed to be a guarantor
- advice that payments previously notified as unpaid are no longer overdue
- information about your current or terminated consumer credit accounts and your repayment history payments overdue for at least 60 days and for which collection action has started
- in specified circumstances, that in our opinion you have committed a serious credit infringement
- the fact that credit provided to you by us has been paid or otherwise discharged, and other information about credit standing, worthiness, history or capacity that credit providers can disclose under the Privacy Act, including a credit report.

2. When and why do we obtain information?

Before, during or after the provision of our products and services to you, we may collect your personal information for the purpose of providing products and services to you and managing our business. When providing credit to you, this may include assessing your application for consumer or commercial credit or to be a guarantor, assessing your credit worthiness, managing your loan or the arrangements under which your loan is funded or collecting overdue payments. Some laws require us to obtain personal information about you before we provide you with particular products or services or process particular transactions in which you are involved - e.g. laws relating to anti-money laundering and counter-terrorism financing, consumer credit, taxation and real property transactions. If you do not provide us with the personal information that we request, we may not be able to consider your application for credit or provide other products and services.

Step 9 - Important Information, Membership and Acknowledgements (continued)

3. Who can give or collect information

For the purpose of providing products and services to you and managing our business, we may give your personal information to: external service providers to us, such as:

- o organisations which we use to verify your identity, payment systems operators, mailing houses and research consultants
- o insurers and re-insurers, where insurance is provided in connection with our services to you
- o superannuation funds, where superannuation services are provided to you
- o debt collecting agencies, if you have not repaid a loan as required
- o our professional advisors, such as accountants, lawyers and auditors
- o state or territory authorities that give assistance to facilitate the provision of home loans to individuals
- o other credit providers and their professional advisors
- o your representative, for example, lawyer, mortgage broker, financial advisor or attorney, as authorised by you, or
- o government and regulatory authorities, if required or authorised by law.

In addition, in connection with providing credit to you, we and the Credit Providers mentioned below may:

- o obtain a commercial and/or consumer credit report containing personal information about you from a credit reporting body,
- o obtain personal information about you from your employer and any referees that you may provide and disclose to them, for the purpose of verification, personal information you have provided to us which they could reasonably be expected to be able to verify,
- o exchange credit information about you with each other, and
- o exchange credit information about you with any credit reporting body and any other provider of credit to you named in your credit application or a credit report from a credit reporting body.

Credit Providers can mean:

- us
- our related companies
- any introducer, dealer or broker referred to in a loan application
- any agent or contractor of ours assisting in processing a loan application, and
- other entities that may be involved in a securitisation arrangement which we use to fund your loan, including without limitation **Westpac Banking Corporation** and any loan originator.

4. Disclosures to overseas recipients

We may disclose your personal information (including credit-related information) overseas. The countries where we are likely to disclose your personal information, including your credit information or credit eligibility information, include **New Zealand, Philippines, United Kingdom, United States, Israel, Spain and the Netherlands**. However, if we do disclose this information outside Australia, we will do so on the basis that the information will be used only for the purposes set out in this document.

5. Important information about credit reporting bodies

If you apply for or hold any kind of credit with us, we may disclose information to a credit reporting body. That includes disclosing that you are in default under a credit agreement or have committed a serious credit infringement, if that is the case. (Specifically, we may disclose information to or collect information from Equifax, whose privacy policy and contact details are at www.equifax.com.au)

Credit reporting bodies collect credit information about individuals which they provide as credit reports to credit providers and others in the credit industry to assist them in managing credit risk, collecting debts and other activities.

"Credit pre-screening" is a service for credit providers wishing to send direct marketing material about credit services. A credit reporting body uses information it holds to screen out individuals who do not meet criteria set by the credit provider. Credit reporting bodies must maintain a confidential list of individuals who have opted out of their information being used in pre-screening. To opt-out of credit pre-screening, contact the credit reporting body, using the contact details on their websites, referred to above.

You can also ask a credit reporting body not to use or disclose your personal information for a period if you believe on reasonable grounds that you have been or are likely to be a victim of fraud, including identity fraud.

6. Personal information about third parties

You represent that, if at any time you supply us with personal information about another person (for example a referee), you are authorised to do so; and you agree to inform that person about who we are, how to contact us, how to obtain our Privacy Policy, and that we will use and disclose their personal information for the purposes set out in this Permission and that they can gain access to that information by contacting us.

Step 9 - Important Information, Membership and Acknowledgements (continued)**7. Electronic verification**

Under the Anti-Money Laundering and Counter-Terrorism Financing Act, we can disclose your name, residential address and date of birth to an external service provider which we use to verify your identity electronically.

The purpose of this disclosure is to ask the external service provider; which can include the document issuer or official record holder, to assess whether the personal information disclosed matches (in whole or part) personal information about you held in their records (if any). This electronic verification process helps us to verify your identity.

If you do not consent to us verifying your identity by electronic verification, we will provide you with an alternate verification process to identify you. If this is the case, please contact us on **1300 302 474** for further information.

8. Security, privacy policy, and marketing preferences*Security*

We take all reasonable steps to ensure that all your personal information held by us (on our website or otherwise), is protected from misuse, interference and loss, and from unauthorised access, disclosure or modification.

Privacy Policy

Our Privacy Policy www.gatewaybank.com.au provides additional information about how we handle your personal information. It explains how you can ask for access to personal information we hold about you and seek correction of that information. It also explains how you can complain about a breach of the Privacy Act or the Privacy (Credit Reporting) Code, and how we will deal with your complaint. We will give you a copy of our Privacy Policy on request.

Marketing preferences

The Credit Providers may use, and share with each other, information about you to inform you about products and services (unless you ask us not to). The Credit Providers may do so even if you are on the Do Not Call Register.

Membership/\$2 Fully Paid Share (applicable to new Members only)

I/We apply to become a Member of Gateway Bank ('Gateway') and to each be allotted one \$2 share. I/We authorise Gateway to deduct \$2 for each non Member from my/our loan proceeds, being the subscription price for one share.

Constitution:

I/We agree to be bound by Gateway's Constitution, and any amendment thereof, lodged in accordance with the Corporations Law.

Annual Report:

Gateway's annual reports are available from www.gatewaybank.com.au. Gateway will not send me/us its annual reports unless I/we ask them to. I/We understand Gateway's annual report contains information about its financial position and performance, how efficiently it is being managed and the financial risks it faces.

Terms & Conditions of use for related Banking Accounts and Services:

In becoming a Gateway Member I/we acknowledge I/we have access to the Gateway Deposit Accounts and Access Facilities and agree to receiving the following documents by accessing them at www.gatewaybank.com.au:

- *Gateway Deposit Accounts and Access Facilities General Conditions of Use* which incorporates the *General Fees, Charges and Transaction Limits* and the *Summary of Deposit Accounts & Availability of Access Facilities*
- *Financial Services Guide*

I/We acknowledge that I/we will be bound by these General Conditions of Use when I/we first use an account or access facility.

I/We acknowledge that Gateway's '**Your Privacy**' brochure, which details Gateway's privacy processes, is available at www.gatewaybank.com.au or by calling our Member Services on 1300 302 474.

Consent to receive loan and security documentation electronically

By choosing to receive the documentation electronically, including loan statements (Online Banking required) you are increasing the efficiency of this transaction, reducing costs and helping the environment.

IMPORTANT NOTICE

If you opt-in to receive documentation electronically then:

1. you will not receive a paper copy of the documentation;
2. you must check your electronic communication regularly; and
3. you may withdraw your consent to receive documents electronically at any time by calling Gateway on 1300 302 474.

Gateway will email the loan documents to you or your representative, if applicable, as a PDF file, or provide notice electronically including login information (if required) to download the documents as a PDF file from a secure web-interface. A valid email address will need to be supplied for your representative. If the email is returned because of an invalid email address, the documents will be posted instead. If a service nomination exists, all loan documentation will be sent to the nominee only. Copies of the documents will also be emailed to each guarantor, if applicable, for them to keep. You can update your details or request paper copies of the documents at any time by calling Gateway on 1300 302 474. To access our privacy policy, visit www.gatewaybank.com.au or call 1300 302 474.

Step 9 - Important Information, Membership and Acknowledgements (continued)**Declarations and Acknowledgement**

I/We declare that the information given in this application is true, correct and complete and that I/we have never committed any act of Bankruptcy or had any judgements or legal proceedings against me/us.

I/We understand Gateway may not provide a loan if my/our circumstances change before funding, including (but not limited to) changes to income, employment or other details.

- ☐ I/We give consent for Gateway to disclose my/our names, residential address and date of birth to a credit reporting agency and ask the credit reporting agency to provide an assessment of whether the personal information so provided matches (in whole or in part) personal information contained in a credit information file in the possession or control of the credit reporting agency to assist in verifying my/our identity for the purpose of Anti-Money Laundering and Counter-Terrorism Act 2006. The credit reporting agency may prepare and provide Gateway with such an assessment and may use the personal information contained in credit information files of you and other individuals for the purpose of preparing such an assessment.
- ☐ I/We confirm that I/we am/are authorised to provide the personal details presented and I/we consent to my/our information being checked with the document issuer or official record holder for the purpose of confirming my/our identity.
- ☐ I/We confirm I/we have received a copy of the Information Statement and projections as per National Consumer Credit Protection Act 133DB(1)
- ☐ I/We, the Applicant and Co-Applicants (if any), authorise and direct Gateway Bank to send loan and security documentation (if applicable) to the applicant/s or nominee, my/our representative (as applicable) electronically. (N.B.: if you do not check this box they will be sent to you only by post.)

By signing this application, you acknowledge having read and understood this permission to obtain and disclose information. You authorise the persons and organisations named above to give and obtain the information in the ways specified above until the credit is repaid in full

Applicant 1*

Signature*

Print Name*

Date*

Applicant 2*

Signature*

Print Name*

Date*

Step 10: Individuals Identity Certification

Please provide a copy of the following identification documentation with your application for Membership:

- Medicare Card PLUS Drivers Licence^ OR Passport^

^If not in English, an English translation is required by an accredited translator.

NOTE: If you don't have the above forms of identification, please contact us to discuss a suitable alternative.

The Next Step

- Print, Sign & Send to Gateway.
- Review the [Supporting Documentation Guide](#) and when requested please be ready to provide copies to support information you have entered in this application.