

Terms and conditions of entry Gateway Annual Member Survey 2022



1. Information on how to enter and prize details form part of these terms and conditions. Entry into the Gateway Annual Member Survey 2022 (the Promotion) is deemed to be an acceptance of these terms and conditions.
2. The Promoter is Gateway Bank Ltd (ABN 47 087 650 093 AFSL/ACL 238293) of Level 10, 68 York Street, Sydney NSW 2000 (the Promoter).
3. The Promotion commences at 9.00am (AEST) on Monday 12 September 2022 and closes 5.00pm (AEDT) 14 October 2022 (Promotional Period).
4. Entry is only open to residents of Australia aged 18 years or over who are Gateway Bank Members (Eligible Entrants).
5. Employees of the Promoter are encouraged to complete the Member survey but they, and immediate families of the Promoter, associated companies and agencies and participating outlets, are not eligible to win the Promotion.
6. To enter the Promotion, each Eligible Entrant must, within the Promotional Period, complete and submit the online survey available at www.gatewaybank.com.au/2022Membersurvey. There is a limit of one entry per entrant. The Winner will be randomly selected, from all eligible entries. The random selection is final and no correspondence will be entered into.
7. The draw will take place at 10:00am (AEDT) on 18 October 2022 at Level 10, 68 York Street, Sydney NSW 2000. The winner will be contacted by telephone and will be notified in writing via email within two business days. The winner agrees to their name being published on 21 October 2022 at www.gatewaybank.com.au as being the winner of the prize.
8. The prize is not exchangeable or transferable.
9. The prize awarded is \$1000 cash into the winners nominated bank account (the Prize). Please allow up to one week for the delivery of the prize. The prize must be claimed by 9 December 2022. Total prize pool \$1000.
10. In the event the winner does not claim the Prize by the time stipulated, then the Prize will be forfeited by the winner. The Promoter may redraw the Prize at 10am (AEDT), 13 December 2022, at Level 10, 68 York Street, Sydney NSW 2000, to distribute the unclaimed Prize. The new Prize winner will be notified by telephone and will be notified in writing via email within two (2) business days. The winner agrees to his/her name being published on 16 December 2022 at www.gatewaybank.com.au.
11. If the Prize is unavailable for whatever reason, the Promoter reserves the right to substitute the Prize for a Prize of equal or greater value subject to any directions from the Australian government departments responsible for trade promotions regulation.
12. If for any reason this Promotion is not capable of running as planned (including, but not limited to) infection by computer virus, bugs, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter may take any action that may be available including cancelling, terminating, modifying or suspending the Promotion. The Promoter reserves the right in its sole discretion to disqualify any individual who tampers with the entry process.
13. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury, or any loss or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising in any way out of the promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry or Prize claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by the winner or entrant; or (e) use of the Prize.
14. All entries become the property of the Promoter and entrants' personal details will be stored at the Promoter's address. The winner's personal information may be disclosed to State and Territory lottery departments as required by law. The Promoter may also use and disclose personal information for the purpose of conducting this Promotion. Entry is conditional on providing this information.
15. All entries and any copyright subsisting in the entries become and remains the property of the Promoter. The Promoter collects personal information about entrants to include entrants in the Promotion and where appropriate award prizes. If the personal information requested is not provided, the entrant may not participate in the Promotion.
16. An entrant's personal information is collected, used and disclosed in accordance with the Promoter's Privacy Policy available at www.gatewaybank.com.au. If the entrant would like to access or correct the personal information that the Promoter holds about the entrant, or if the entrant does not wish the information to be used or disclosed in this way (after this promotion is finalised), the entrant should advise the Promoter by calling 1300 302 474.